



Ubuntu 2024 Workshop

Title:

Rural Health - Key Performance Indicators - what is important to measure ?

Facilitators:

Dr Jo Scott-Jones

Clinical Director Pinnacle



Rural GP from New Zealand, Member of the Wonca Working Party on Rural Practice.

Amber Wheatley

Dr Wheatley Buckell is a family physician working in the British Virgin Islands. She has always had a passion for rural and remote health and is one of the co-founders of Rural Seeds.



Dr Veronika Rasic



Dr Veronika Rasic is a Consultant for Rural Health Equity with the WHO Health Equity Unit. She is also the founder of Rural Health Compass, a social enterprise working at the intersection of rural health and policy and co-founder of Rural Seeds.

Professor Alan Bruce Chater



Bruce has been the Medical Superintendent of the local hospital and principal of Theodore Medical Centre for 43 years. He is Chair of Rural Wonca (and Mayne Professor and Head of the Discipline of Rural and Remote Medicine at University of Queensland. He has been awarded a Medal of the Order of Australia for his service to Rural Medicine and his rural community.

Firdouza Waggie



Acting Dean: Faculty of Community and Health Sciences University of the Western Cape

Synopsis

Participants will share how their rural health systems are held to account for outcomes by their funders and governments, and what the impact of those measures has been. Participants will workshop in small groups and online virtual rooms to produce three "key performance indicators" that could provide funders and governments confidence that their investments will have significant outcomes.

A brief opening "scene setting" presentation and then small group work and feedback to the larger group, with then a process of priority voting to identify the most popular KPIs from the group, written up potentially following the conference for publication in rural and remote health journal.

Learning Outcomes

- *Understand what are important indicators of performance in their own systems and how they compare to other jurisdictions*
- Take back three most important indicators as collectively agreed at Ubuntu24 to use in their advocacy
- Connect with other like-minded clinicians globally for future collaboration

Workshop Outline

| Time | Activities |
|-----------|---|
| 5 minutes | Welcome comments Ubuntu 2024 Moderator |
| 5 minutes | Scene setting – why this is important & what we will do – Dr Jo Scott-Jones |

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| 10 minutes | Small group work. How does your country hold rural to account for outcomes of investments ? What is the impact of those investments ? |
| 10 minutes | Small group work. Agree three "key performance indicators" that could provide funders and governments confidence that their investments will have significant outcomes. |
| 10 minutes | Feedback from each group and collation of each groups 3 indicators |
| 10 minutes | Debate and Voting Top three selected by the group |
| | Wrap up by Dr Jo Scott-Jones |
| 5 minutes | Closing comments Ubuntu 2024 Moderator |